# REPORT OF FINANCIAL EXAMINATION

# CHARITON COUNTY MUTUAL INSURANCE COMPANY

AS OF DECEMBER 31, 2003

STATE OF MISSOURI DEPARTMENT OF INSURANCE JEFFERSON CITY, MISSOURI

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Honorable Scott B. Lakin, Director Missouri Department of Insurance 301 West High Street, Room 530 Jefferson City, Missouri 65101

Sir:

In accordance with your examination warrant, a full-scope examination has been made of the records, affairs and financial condition of

#### CHARITON COUNTY MUTUAL INSURANCE COMPANY

hereinafter referred to as such, or as the "Company". The Company's home office and principal place of business is located at 404 Main Street, Mendon, Missouri, telephone number (660) 272-3322. This examination began on April 26, 2004, and was concluded on April 27, 2004, and is respectfully submitted.

#### SCOPE OF EXAMINATION

#### **Period Covered**

The prior full-scope examination of the Company was made as of December 31, 1998, and was conducted by examiners from the State of Missouri. The current full-scope examination covers the period from January 1, 1999, through December 31, 2003, and was conducted by examiners from the Missouri Department of Insurance.

This examination also included material transactions and/or events occurring subsequent to the examination date, which are noted in this report.

#### **Procedures**

This examination was conducted using the guidelines set forth in the Financial Examiners Handbook of the National Association of Insurance Commissioners (NAIC), except where practices, procedures and

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applicable regulations of the Missouri Department of Insurance and statutes of the State of Missouri prevailed.

#### **Comments-Previous Examination Report**

The comments, recommendations, and notes of the previous examination report dated December 31, 1998, are listed below followed by the Company's response and the current examination findings regarding such comments, recommendations and notes.

### History

**Comment:** The Company was directed to comply with Section 380.271 RSMo. (Guaranty fund required) and obtain a reissued Certificate of Authority with the correct lines (G1, G2 and G3) shown.

**Company Response:** The Company has obtained a corrected Certificate of Authority.

**Current Findings:** The Company has a Certificate of Authority which authorized the Company to write wind, fire and liability lines of business.

#### **Conflict of Interest**

**Comment**: It was recommended the employees of FMFIC who are also agents of Phillip W. Spencer Agency sign conflict of interest disclosure forms.

Company Response: All employees currently sign conflict of interest forms.

**Current Findings:** The Company currently requires all employees, directors and officers to sign conflict of interest disclosure forms.

#### **Insurance Products and Related Practices**

**Comment**: It was recommended that the Company's contract with Phillip W. Spencer Agency, as well as the Company's contracts with its agents, be amended to contain provisions designating responsibility for obtaining errors and omissions insurance, the timely delivery of an application to the home office, and that the application should be fully completed before it is delivered to the home office.

**Company Response:** The Company amended the contract with the Phillip W. Spencer Agency to require the agency to provide errors and omissions coverage on the agents. The Company Policies and Procedures Manual requires applications to be delivered to the home office timely and fully completed.

**Current Findings:** The Company's agent agreement requires the agency to provide errors and omissions insurance for the agents, and the Company's Policies and Procedures Manual provides for timely delivery of fully completed applications to the home office.

#### **HISTORY**

#### General

The Company was originally organized on August 5, 1895, and incorporated on October 10, 1895, as Farmers Mutual Fire Insurance Company of Chariton County. On March 30, 2000, the Company changed its name to Chariton County Mutual Insurance Company. The Company operates under Sections 380.201 through 380.611 RSMo (Extended Missouri Mutual Companies).

#### **Management**

In accordance with the Articles of Incorporation, the annual meeting of the Company's members is held on the last Thursday in March, at the home office of the Company or at such other place as may be designated by the Board of Directors. Special meetings of the members may be called by the Board of Directors at any time and shall be called upon petition of one-fourth of the members. Eight members shall constitute a quorum at any membership meeting. Proxy voting is not permitted.

The management of the Company is vested in the Board of Directors, who are elected from the general membership. The Board of Directors consists of nine members, serving staggered, three-year terms. All directors must be policyholders of the Company. The Board of Directors meets approximately every other month, and the directors are compensated \$100 per meeting attended.

Members serving on the Board of Directors as of December 31, 2003, were as follows:

Name and Address	Occupation	<u>Term</u>
Eugene Abeln Route 2 Box 48 Salisbury, Missouri	Farmer	2002-2005
John Summers Route 1 Box 5 Triplett, Missouri	Farmer	2002-2005
Hubert Gladbach Route 1 Box 61 Mendon, Missouri	Farmer	2001-2004
Richard Miller Route 1 Box 67 Keytesville, Missouri	Business Owner	2003-2006
Ronnie McGilvray Route 1 Box 220 Mendon, Missouri	Farmer	2001-2004
L.E. Manson Route 1 Box 62 Dalton, Missouri	Farmer	2001-2004
George A. Schupback Route 2 Kirksville, Missouri	Farmer	2003-2006
Vernon E. Vaughn Route 2 Box 139 Marceline, Missouri	Farmer/Railroad Employee	2003-2006
Floyd Rodgers Route 1 Box 86 New Cambria, Missouri	Retired	2002-2005

The Board of Directors elects for a term of one year a President, Vice-President, and Secretary, who may also serve as Treasurer when so designated by the Board.

The officers of the Company serving at December 31, 2003, were as follows:

L.E. Manson President
Ronnie McGilvray Vice-President
Phillip Spencer Secretary/Treasurer

#### **Conflict of Interest**

The Company has written conflict of interest procedures for the disclosure of material conflicts of interest or affiliations by its directors and officers. The Company has its directors and officers sign conflict of interest statements on an annual basis, and no material potential conflicts were disclosed.

#### **Corporate Records**

A review was made of the Articles of Incorporation (Articles) and the Bylaws of the Company. Both the Articles and Bylaws were amended during the examination period.

On March 30, 2000, the Articles were amended to change the Company's name from "Farmers Mutual Fire Insurance Company of Chariton County" to "Chariton County Mutual Insurance Company." On March 27, 2003, the Articles and Bylaws were amended, changing all references from "assessment" to "premium," to facilitate the Company's conversion from an assessable to a non-assessable mutual.

The minutes of the membership and the Board of Directors' meetings were reviewed for the period under examination. In addition, the Company's policies for investments and underwriting were reviewed.

The minutes and records of the Company appear to properly reflect corporate transactions and events.

#### FIDELITY BOND AND OTHER INSURANCE

The Company is a named insured on a fidelity bond providing a limit of liability of \$100,000. The fidelity bond coverage of the Company meets the minimum amount suggested in the guidelines promulgated by the NAIC, which is between \$50,000 and \$75,000 in coverage.

The Company carries directors' and officers' liability coverage with per claim and aggregate limits of \$2,000,000 and a \$500 deductible for each director and officer each loss and a \$2,500 deductible in aggregate as it pertains to directors and officers liability.

The Company's in-house agency purchases errors and omissions insurance for its agents with an aggregate limit of \$1,000,000 and a \$1,000 deductible.

The Company has business owner's coverage on its buildings and contents. The policy provides coverage of \$45,314 on the building and \$10,000 on office contents. The policy also provides for business liability coverage with an aggregate limit of \$500,000 and medical expense limits of \$5,000 per person.

The insurance coverage appears adequate.

#### **EMPLOYEE BENEFITS**

The Company has three full-time employees. The Company provides paid vacation and sick leave for the employees. The Company makes an annual contribution to each employee's individual retirement account. The employees also participate in a profit sharing plan under which an amount, approved annually by the Board, is split equally among the employees if certain financial and growth objectives are met. It appears the Company has made adequate provisions in its financial statements for the employee benefit obligations.

#### INSURANCE PRODUCTS AND RELATED PRACTICES

#### **Territory and Plan of Operation**

The Company is licensed by the Missouri Department of Insurance as an Extended Missouri Mutual Company operating under Sections 380.201 through 380.611 RSMo. (Extended Missouri Mutual Companies). The Company is authorized to write fire, wind and liability insurance in all counties in the State of Missouri. The Company writes fire, wind and liability coverage.

The Company's policies are sold by three agents that are members of the in-house agency, Phillip W. Spencer Insurance Agency. The agency and agents do not receive commissions from the Company. The agents are employees of the Company, and are compensated by the Company in the form of set hourly or monthly wages.

#### **Policy Forms and Underwriting Practices**

The Company uses AAIS policy forms provided by the Missouri Association of Mutual Insurance Companies. The policies are continuous. Property inspections and adjusting functions are performed by the agents. Rates are determined by the Board of Directors. Renewal billings are mailed directly to the insured.

#### GROWTH AND LOSS EXPERIENCE OF THE COMPANY

	Admitted Assets	Liabilities	Gross Assessment	Gross Losses	Investment Income	Underwriting Income	Net Income
2003	\$2,379,562	\$345,594	\$712,539	\$364,960	\$39,886	\$33,187	\$68,829
2002	2,281,398	316,258	640,839	266,772	58,271	166,782	215,858
2001	2,116,436	367,182	627,346	324,631	95,520	78,681	158,389
2000	1,758,951	11,161	626,283	386,795	83,154	31,504	100,756
1999	1,643,457	12,997	72,383	212,998	72,384	28,369	109,671

At year-end 2003, 1,185 policies were in force.

#### REINSURANCE

# **General**

The Company's reinsurance premium activity on a direct-written, assumed and ceded basis for the period under examination is shown below:

	<u>1999</u>	2000	2001	2002	2003
Direct Assumed	\$580,172	\$626,283	\$627,346	\$640,839	\$712,539
Ceded	(243,305)	(277,501)	<u>(78,910)</u>	(88,007)	<u>(93,057)</u>
Net	\$336,867	\$348,782	\$548,436	\$552,832	\$619,482

# **Assumed**

The Company does not reinsure other companies.

#### Ceded

The Company has all of its reinsurance through Grinnell Mutual Reinsurance Company (the

reinsurer) under a single reinsurance contract for fire, wind and liability risks. The aggregate excess section of the agreement covers fire and wind risks. The Company's annual aggregate net retention, or attachment point, is based upon the Company's ten-year average fire loss ratio plus a load, which is mutually agreed upon. The reinsurer is liable for 100% of losses in excess of this retention. The attachment point for 2003 was \$351,625 and the annual premium paid was \$.2880 per \$1,000 of adjusted gross fire risks in force.

The agreement also provides for liability risk coverage. The Company cedes 100% of the risk and premium to the reinsurer and receives a 20% ceding commission.

The Company is contingently liable for all reinsurance losses ceded to others. This contingent liability would become an actual liability in the event that any assuming reinsurer should fail to perform its obligations under its reinsurance agreement with the Company.

#### ACCOUNTS AND RECORDS

The accounting records are maintained by the Company on an accrual basis. The Company's accountant, Harden, Cummins, Moss & Miller, LLC, performs an annual audit of the Company's financial statements, and prepares the Company's Annual Statement and federal income tax return.

#### FINANCIAL STATEMENTS

The following financial statements, with supporting exhibits, present the financial condition of the Company for the period ending December 31, 2003, and the results of operations for the year then ended. Any examination adjustments to the amounts reported in the Annual Statement and/or comments regarding such are made in the "Notes to the Financial Statements," which follow the Financial Statements. (The failure of any column of numbers to add to its respective total is due to rounding or truncation.)

There may have been differences found in the course of this examination, which are not shown in the "Notes to the Financial Statements." These differences were determined to be immaterial, concerning their

effect on the financial statements. Therefore, they were communicated to the Company and noted in the workpapers for each individual annual statement item.

# ANALYSIS OF ASSETS December 31, 2003

Real Estate	19,000
Cash on Deposit	2,336,691
Premium Receivable	6,909
Reinsurance Recoverable	2,915
Federal Income Tax Recoverable	4,581
Interest Due and Accrued	6,647
Asset Write-Ins	2,819
Total Assets	\$2,379,562
LIABILITIES, SURPLUS AND OTHER FUNDS December 31, 2003	
Losses Unpaid	\$ 28,919
Ceded Reinsurance Payable	8,204
Unearned Premium	300,216
Liability Write-Ins	8,255
Total Liabilities	\$ 345,594
Guaranty Fund	\$ 150,000
Other Surplus	1,883,968
Total Surplus	\$ 2,033,968
Total Liabilities and Surplus	\$ 2,379,562

# STATEMENT OF INCOME December 31, 2003

Net Premium	\$	673,886
Net Losses Incurred	(	355,874)
Other Underwriting Expenses	(284,825)	
Net Underwriting Income (Loss)	\$	33,187
Investment Income	\$	39,886
Other Income		2,495
Gross Income	\$	75,568
Federal Income Tax		(6,739)
Net Income (Loss)	\$	68,829

# CAPITAL AND SURPLUS ACCOUNT December 31, 2003

Policyholders' Surplus, December 31, 2002	\$ 1,965,140
Net Income (Loss)	68,829
Policyholders' Surplus, December 31, 2003	\$ 2,033,968

# NOTES TO THE FINANCIAL STATEMENTS

There were no notes to the financial statements.
<b>EXAMINATION CHANGES</b>
There were no examination changes.
GENERAL COMMENTS AND RECOMMENDATIONS
None.
SUBSEQUENT EVENTS
None.

# ACKNOWLEDGMENT

The assistance and cooperation extended by the employees of Chariton County Mutual Insurance Company during the course of this examination is hereby acknowledged and appreciated.

		VERIFICATION	ON
State of Missouri	)		
	) ss		
County of Cole	)		
examination report or other document testimony of its off	is true and accurate and as of the company, its	d is comprised of or s agents or other persons examined	the best of my knowledge and belief the above only the facts appearing upon the books, records persons examined or as ascertained from the concerning its affairs and such conclusions and d from the facts.
			Shannon W. Schmoeger, CFE Financial Examiner Missouri Department of Insurance
Sworn to and subsc	ribed before me this	day of	, 2004.
My commission ex	pires:		
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		SUPERVISIO	)N
report and supporti	ng workpapers have b	een reviewed and	pervised by the undersigned. The examination approved. Compliance with NAIC procedures iners Handbook has been confirmed.
			Frederick G. Heese, CFE, CPA Audit Manager – Kansas City Missouri Department of Insurance